

Health Care Innovation Award Monthly

JULY 1, 2013

HCIA Kicks Off Grant Year 2!

July 1 marks the start of the second fiscal year for the Health Care Innovation Award, and the teams in Columbus and Akron are gearing up for their continued rollout of population health initiatives. The first year of recruitment, planning, and piloting of the several initiatives targeted for our behavioral health, complex care, and prematurity populations was condensed into nine months due to a delay in sponsor approval of operational plans. Now the teams are looking forward to a full 12 month year to restore their projects' momentum.

With the award period one-third of the way through, the focus has shifted from planning and development to implementation and monitoring of its existing programs, as well as strategizing the adoption of successful programs into their organization. The award provides a special opportunity for clinical leaders to test solutions to the inpatient and outpatient challenges involved in the care of their most financially and medically fragile pediatric populations—without significant financial risk. With just two years left to take advantage of this grace period, the HCIA subgroups are completing an intense review of their operational plans to ensure they have what it takes to meet the triple aim of lower cost, better quality, and better health by June 2015.

Formidable challenges and opportunities await each HCIA subgroup in year two. Complex Care is faced with the development of a care coordination model that appeals to each of their patient populations and regulating bodies, while simultaneously exploring new partnerships with physicians inside and outside of the hospital to better the care of tube-fed children. Behavioral Health will begin to redirect efforts away from the fully launched Parent Partner program and begin fueling telemedicine, patient engagement and pharmaceutical management for children. They will also work in tandem on care coordination, as this service is also a part of their toolkit. The Prematurity team in Akron will hit the ground running with distribution of progesterone to mothers in need, and they expect synergy from Ohio Perinatal Quality Collaborative (OPQC) that is gaining momentum alongside them. Finally the development of a risk-bearing infrastructure in the Akron region is progressing with health plan negotiations and careful Medicaid data analysis remaining the highest priority.

At the Statehouse, last month's Medicaid expansion proposal was rejected by the House and Senate, but there is still hope for an acceptable revision to be passed sometime this summer. There is also still reluctance around public or private investment in Medicaid and ACOs as a few trailblazers dropped out of the government's ACO pioneer project, and those remaining have only limited preliminary data to prove savings and success. However, Nationwide Children's Hospital and Akron Children's Hospitals are excited to be at the forefront of these transformations and are confident in the success of their innovations to achieve the triple aim.



Parent Partner teams from Akron and Columbus undergo two-day training with their Behavioral Health consultant.

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HCIA Program News: Year 1 Look Back

Hear from our HCIA clinical leaders on their year 1 experience:

"For me so much of this grant is about changing culture. From the shift to volume-based to value-based care to trying new ways to deliver care, it's about change and innovation...but change is hard! The highlight of the year for me was the rare glimpses into culture change, and in such a short time."

—Rebecca Baum, MD, Behavioral Health, Nationwide Children's Hospital

"The HCIA Complex Care Team has already begun to actualize measurable and meaningful changes in care for children with significant medical and psychosocial complexity, and we look forward to further honing our processes and seeing even more benefit in Year 2!"

—Sarah Friebert, MD, Complex Care, Akron Children's Hospital

"It has been an exciting and educational year beginning to think about the fact that each of us can have a role in transforming the healthcare system for children. We in Akron appreciate the openness and support of our colleagues in Columbus in getting us to where we need to be"

—John McBride, MD, Co-PI, Akron Children's Hospital

"We are so encouraged by the fact that the Parent Partners have been able to integrate themselves into the treatment teams. We have observed that the presence of the Parent Partners has resulted in a renewed commitment to providing family centered care and a movement toward providing family driven care. Bravo to our Parent Partners and their team!"

—Georgette Constantinou, PhD, Behavioral Health, Akron Children's Hospital

"The highlight for me was to see all of the planning, all of our theoretical discussions, become actual people helping actual families. The process is slow, but we are starting to make a difference for the families that we serve."

—Garey Noritz, MD, Complex Care, Nationwide Children's Hospital

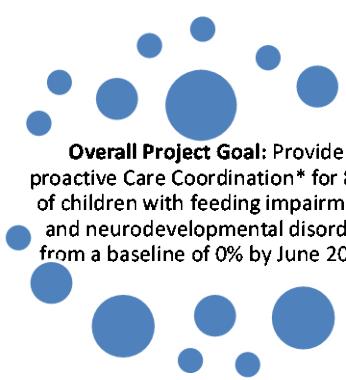
"We are excited to have started our Prematurity Initiatives Program. Preliminary data revealed that although our region has been doing well in prescribing progesterone, we have room to improve in the delivery and use of this medication in our at-risk patients. We have presented to our regional stakeholders and received enthusiastic responses. We look forward to ongoing collaboration."

—Steve Crane, MD, Prematurity, Akron Children's Hospital

Dates to Watch

- **July 1, 2013:** Medicaid enrolls ABD population
- **July 1, 2013:** HCIA fiscal year 2 begins
- **July 30, 2013:** Quarterly Report #3 due to CMMI
- **September 30, 2013:** HCIA Advisory Council meeting #3

Triple Aim Metric Spotlight: Better Care



Overall Project Goal: Provide proactive Care Coordination* for 85% of children with feeding impairment and neurodevelopmental disorder from a baseline of 0% by June 2015

Short-Term Goal: Initiate care plan within 7 days of enrollment for 75% of enrolled children

**Care coordination is a team based patient and family centered assessment to identify resources to meet the family's needs and to achieve optimal health and wellness outcomes.*



HCIA Feature: July 2013 Team Member of the Month

Robin Naples, MSW, LISW

Prematurity Program Coordinator
Akron Children's Hospital



Describe your role with HCIA:

I am the Program Coordinator for the Prematurity Initiative working with an outstanding team to build the program from development to implementation, initially through progesterone promotion. Duties have been wide in range from the development of patient/provider tools for enhancing progesterone treatment to fostering a collaborative effort with our regional OB providers and stakeholders.

About Robin:

I am blessed with a wonderful family to include my husband, three married children and two grandchildren. My oldest grandchild has named me "G" and my greatest enjoyment is family time.

Interesting fact:

I spent many years as a programmer/analyst in higher education institutional research & policy planning.

Favorite movie:

The Notebook, I am a sap for romance movies

Mike Slaper, MHSA

Telehealth Program Coordinator
Nationwide Children's Hospital



Describe your role with HCIA:

I have been charged with developing our telehealth initiatives. In short, I aim to work with our clinical teams to implement technologies so that the patient/provider relationship becomes more engaging.

About Mike:

I was born in Euclid, Ohio, a suburb located 5 min from downtown Cleveland. I attended Xavier University in Cincinnati. I now live in Columbus, Ohio. Go figure.

Interesting fact:

I have more grey hair than a person my age should. I think it's due to my kids...not my job!

Favorite restaurant:

Barley's Brewing Company-Ale House #1.

Last concert you attended:

I saw the band Clap Your Hands Say Yeah in 2006!

Visit our website for earlier issues of HCIA Monthly and other resources: www.partnersforkids.org/hcia

For more information on the Health Care Innovation Award at Nationwide Children's Hospital or Akron Children's Hospital, please contact Naomi Makni, HCIA Project Manager at naomi.makni@nationwidechildrens.org